

Service Values:
*Identifying Value Ranges for
Employment, Health & Well Being and Legal
Categories of Services*

Purpose: In order to account for the “value added” aspects of case management and to understand how much services are provided (and thus needed) to meet the needs of an average household affected by Hurricane Katrina, KAT case managers reports the services that have been provided to clients in the client’s record in CAN.

The Consortium’s reporting as a whole indicates that many services provided have either no value reported or a greatly underreported value of service. Services such as rental assistance or utility assistance have a known value that corresponds to a check that is written on behalf of the client; however, other services, such as legal assistance or medical services may not have a value that can be easily attainable. In these circumstances, case managers are asked to estimate the value of the service, regardless of whether the service was paid for by an agency or provided as an in-kind donation.

To assist KAT case managers in ensuring that their reporting of services is more accurate and complete, this document lists some of the most commonly under-reported services. Listed by their corresponding “Area of Need,” these services have a suggested range of what that service may cost. The list should be used as a guide and when appropriate, an industry reported range of value has been listed. If a case manager is given an actual value that is outside of this suggested range, or if the case manager deems their geographic area has another average, the case manager should always use the real values. Services may be higher or lower depending on the actual services provided.

Other Service Value Reference: http://www.katrinaaidtoday.org/res_program-guidance.cfm

- KAT Guidance #8, “Valuing Services”
- The “TSA Goods Value Guide” outlines the value of services for an assortment of household goods ranging from clothing to furniture.

If you have been able to place a value range on an item that you believe case managers struggle with, please email info@katrinaaidtoday.org to have the area of need and service name added to this list.

Value Listings: These are the CAN Generic Service Areas that have been organized by Area of Need and the Service name.

CAN Service ID	Service Name	Area of Need	Unit	Value Range
242852	Advocacy- Application Assistance	APP	1 application	\$15-40
247446	Financial Assistance- Birth Certificate Fees	APP	1 birth certificate	\$12-25
247447	Financial Assistance- Death Certificate Fees	APP	1 death certificate	\$17-25
247448	Financial Assistance- Drivers License Fees	APP	1 driver's license	\$8-12
247450	Food Stamp Application	APP	1 application	\$15-40
247451	Personal Documents- Birth Certificates	APP	1 birth certificate	\$12-25
247452	Personal Documents- Death Certificates	APP	1 death certificate	\$17-25
247453	Personal Documents- Driver Licenses	APP	1 driver's license	\$8-25
242854	Advocacy- Benefits Restoration	BR	FEMA Benefits	Refer to Letter from FEMA
247465	Employment- Job Placement	EMP	1 annual salary	Refer to W-2 form
247466	Employment- Job Readiness	EMP	1 hour	\$25-50
247467	Employment- Job Search Assistance	EMP	1 hour	\$25-50
247468	Employment- Job Training	EMP	1 training class	Refer to School's Fee Schedule
247469	Employment- Resume	EMP	2 completed resume	\$25-100
247562	GED Instruction	EMP	1 GED Class	Refer to School's Fee Schedule
247563	GED Testing	EMP	1 Fee for GED Test	Refer to School's Fee Schedule
247473	Financial Assistance- GED Fees	FI	1 Fee for GED Test	Refer to School's Fee Schedule
252588	Financial Assistance- Tax Preparation	FI	1 tax preparation	\$50-150
247479	Food Baskets	FO	1 food basket	\$25-75
247528	Property Damage Estimates	HO	1 estimate	\$200-500
247531	Rent Payment Assistance (i.e. Fannie Mae Housing)	HO	1 house	Fair market value of house
247533	Health Care- Dental Care	HWB	1 dental visit with x-rays	\$250-250
247534	Health Care- Dentures, Orthodontics	HWB	1 set of dentures	\$2200-2400
247535	Health Care- Hearing Aids & technology	HWB	1 set of hearing aid	\$1400-3000
247536	Health Care- Medical Care	HWB	1 office visit	\$60-154
247538	Health Care- Prescription Drug Programs	HWB	1 month of prescriptions	\$50-500
247543	Mental Health- Family Counseling	HWB	1 counseling session	\$65-165
247553	Personal Services - Interpretation & Translation	LA	1 translation session	\$50-55
242855	Advocacy- Legal Aid	LEG	1 hour	\$150-400
248343	Personal Documents- Durable Power of Attorney	LEG	1 power of attorney	\$8-150
248342	Personal Documents- Will Preparation	LEG	1 will	\$8-150
247554	Burial/Cremation Expense Assistance	OT	1 funeral & disposition	\$3599-5375
248329	Transportation - Medical	TR	1 way medical transport	\$150-250
252591	Transportation - Ride Share	TR	1 way ride	\$0.45 per mile
247578	Transportation- Taxi Fare Vouchers	TR	1 way taxi	Refer to Taxi Receipt